
Institutional Assessment Plan

2017-2018

Department of Institutional
Effectiveness

Acknowledgement

May 2017

Assessment is a *learning, informing and reforming* activity, the goal of which is action and improvement. A systematic and documented assessment program provides data-based decision making to increase effectiveness in achieving institutional mission, goals and objectives. The institutional *Assessment Plan 2017-2018* represents the on-going commitment of the faculty, staff and administration of The King's University to maintain an exemplary assessment process that reflects the best in Christian higher education practices.

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The King's University

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I. Guiding Principles: Institutional Mission, Purpose and Objectives

Mission Statement

As a Spirit-filled evangelical institution of higher education, The King's is dedicated to the preparation of men and women for effective leadership and Christ-like servanthood in the global community.

Institutional Objectives

To fulfill its mission, The King's is committed to:

- Provide instruction, nurture, and enrichment for personal and professional development within a Spirit-filled, ecumenical ethos;
- Instill in the student recognition of the authority of Scripture in all areas of life and provide a solid knowledge of the Bible;
- Encourage development of a biblical and balanced Christian theology;
- Increase awareness and appreciation of the heritage of the Christian community and the Spirit-filled community of faith in particular;
- Equip students with the basic skills for ministry and evangelism;
- Cultivate within students a spirit of thoughtful inquiry and reflective discernment in the quest for knowledge and truth;
- Enhance spiritual development by encouraging students in personal prayer and the spiritual disciplines;
- Increase students' biblical knowledge of moral and ethical standards and cultivate a lifestyle based on Scripture;
- Prepare students for servanthood in the Church and community with sensitivity to the rich ethnic and cultural diversity and varied needs of the world;
- Make personal and professional development possible for adult learners through quality educational delivery systems;
- Stimulate awareness for the need of continuous lifelong personal and professional development and provide such opportunities; and
- Operate in an efficient and effective manner so as to be a good steward of the resources God has entrusted to it.

Institutional Outcomes

In harmony with the mission and institutional purposes of the school, The King's expects certain outcomes to be demonstrated by its graduates. These foundational outcomes are enlarged upon by the specific measurable objectives in each academic program offered by the institution. The combination of these institutional objectives for each student and the specific objectives for each academic program provides a basis for assessing a student's progress and the institution's effectiveness in fulfilling its mission.

Graduating students will:

- Show a commitment to the Lordship of Jesus Christ;
- Show the fruit of a Spirit-filled lifestyle and mindset;
- Acknowledge the authority of Scripture in the way they live;
- Demonstrate firm knowledge of Scripture and ability to apply its principles to life;
- Evidence a commitment to the biblical mandate of evangelism and the ability to share their faith;
- Evidence a commitment to the Church and to serve in it;
- Demonstrate the ability to effectively communicate in both written and oral form;
- Give evidence of reasoning skills with the ability to interpret and integrate knowledge;
- Demonstrate the ability to do research on a post-secondary level; and manifest a commitment to lifelong learning and growth.

Philosophy

The King's University recognizes the primacy of the spiritual truth revealed in the Bible and incarnate in Jesus Christ, and acknowledges that all truth, wherever it is found, is of God. All truth finds its unity in God. The King's also recognizes the role of the Holy Spirit in interpreting God's truth in accordance with the words of the Lord Jesus Christ who instructed His disciples that "when He, the Spirit of Truth, comes, He will guide you into all truth" (John 16:13).

The King's recognizes that God the Father has shown humankind truth through Christ in nature, history, and above all, in Scripture. Thus the Bible, as the authoritative Word of God, is central in the quest for knowledge. Its principles and precepts are integrated throughout The King's curriculum and are foundational in the school's basic philosophy

Accreditation and Affiliations

The King's University is accredited by the Transnational Association of Christian Colleges and Schools (15935 Forest Road, Forest, Virginia, 804-525-9539) through the first professional doctorate level and by the Commission on Accreditation of the Association for Biblical Higher Education, (5850 T. G. Lee Boulevard, Orlando, Florida, 407-207-0808). Both the Transnational Association of Christian Colleges and Schools and the Association of Biblical Higher Education are members of the Council for Higher Education Accreditation (CHEA).

The Institution is listed in the current edition of both The American Council on Education's Accredited Institutions of Postsecondary Education and in the Higher Education directory. It is acknowledged on the US Department of Education website of accredited postsecondary institutions and participates in the U.S. Department of Education Title IV Program, which offers students access to Pell Grants, Federal Supplemental Educational Opportunities Grants, Federal Work Study, and the Stafford Education loan programs. The King's is approved to participate in the VA educational assistance programs and is a member of the National Association of Independent Colleges and Universities (NAICU) and the Higher Education Transfer Alliance (HETA). The institution is provided religious exemption status within the provisions of the State of California Education Code and the authority of the California Bureau of Private Postsecondary Education and provisions of the State of Texas Workforce Commission and the authority of the Texas Higher Education Coordinating Board, but also maintains a Certificate of Authorization with the state of Texas so that students of the Marriage and Family Therapy program may sit for the state Board examination.

II. Institutional Assessment: Introduction and Overview

The King's University currently utilizes a trans-regional institutional assessment program that maintains a systematic, documented, and sustained assessment and evaluation process.

The assessment process is designed to increase the data flow throughout the institution, and facilitate data-driven decision-making and implementation at all levels.

Institutional Assessment - Data Gathering and Analysis

The King's University utilizes a regular cycle of core assessment instruments. These instruments measure various areas of organizational functioning, institutional effectiveness and student learning outcomes related to the identified mission, goals, and objectives of Sample Seminary, and provide seminary leadership with the means to make data-driven decisions. The assessment plan includes direct, indirect, formative and summative measures. A variety of assessment methods are utilized including: core institutional surveys, administration/faculty/staff performance evaluations, meeting minutes, IPEDS data, external audits, state and accreditation agency reports, student course evaluations, standardized test data, and numerous direct and indirect learning outcome measures.

Institutional Assessment - Implementation and Reporting

The goal of the assessment process is to collect, digest and disseminate timely and appropriate information demonstrated in strategic planning and implementation that is directed at increasing the performance of institutional programs and services. The assessment process makes it possible to make recommendations and decisions that are data driven and collaborative. Programs, goals and budgets are revised based on the identification of performance gaps leading to continuous improvement.

Assessment data is aggregated, analyzed, summarized and disseminated regularly on a year-round cycle. Institutional assessment information is regularly utilized in a broad range of leadership and administrative functions and contexts including:

- Faculty Meetings and Development
- Curriculum and Course Review
- Assessing Student Learning Outcomes
- Student Services
- Student Success and Retention
- Marketing and Recruitment
- Admissions
- Strategic Planning
- Budgeting

Summary reports are sent to the Academic Deans after the completion of each scheduled assessment that include data highlights, strategic recommendations for improvement, selected tables, and a summary of the assessment data. Further specialized data analysis is provided to the deans and other executive leadership upon request. The Department of Institutional Effectiveness provides assessment training, data support, and suggestions for best practices to all appropriate personnel, forums, and committees as directed by the Deans and executive leadership. Assessment data and reports are distributed to all necessary personnel based on executive leadership request and approval.

III. Assessment Instruments Overview

A. Core Institutional Instruments (Main Campus, Online, and Sites Included)

- **Entering Student Inventory (ESI)** Identifies key entering student characteristics related to student expectations, academic background, institutional choice and other demographics.
- **Faculty Satisfaction Inventory (FSI)** Measures faculty satisfaction and professional activity related to key academic, institutional, and program goals and objectives.
- **Student Experience Inventory (SEI)** Measures student satisfaction and sense of importance related to key contextualized learning outcomes, persistence indicators, institutional goals and objectives.
- **Graduating Student Inventory (GSI)** Identifies key graduating student outcomes related to educational experiences, learning outcomes, satisfaction, placement, and other demographics.
- **Alumni Inventory (AI)** Identifies key alumni characteristics and outcomes related to educational effectiveness, employment, institutional satisfaction, placement, and other demographics.

These surveys provide necessary data for various assessment processes including: institutional SWOT analyses, program reviews, student learning, student support services, student retention, marketing, recruiting, and donor research.

B. Organizational Assessment

The organizational assessment instruments and procedures include the regular administration of the following:

- Evaluation of Board of Trustees
- Evaluation of the President
- Evaluation of Staff (based on Job Descriptions)
- Core Institutional Instruments

C. Academic Assessment (Main Campus, Online, and Sites Included)

The academic assessment instruments and procedures address four primary domains:

- Faculty Evaluation and Development
 - Faculty Self-Evaluations
 - Faculty Dean's Evaluation
 - Faculty Satisfaction Inventory (FSI)
 - Course Evaluations through CourseEval

- Curriculum Development and Review
 - Degree Program Review on a three year cycle
 - Degree Program Development
 - Syllabus Development and Evaluation
 - Course Evaluations
- Student Learning/Program Learning Outcomes
 - Core Institutional Instruments
 - Selected Degree Program Core Courses
 - Capstone Courses
 - Practicum Evaluations

D. Learning Resources

The learning resources assessment instruments and procedures address the following areas:

- Core Institutional Instruments
- Student Library Survey
- Faculty Evaluation of Library Holdings

E. Institutional Effectiveness Assessment (Main Campus, Online, and Sites Included)

The academic assessment instruments address four primary domains:

- Evaluation of Planning processes
- Evaluation of Budgeting processes
- Evaluation of Policies and Procedures
- Facilities Usage and Equipment Report

IV. Assessment Schedule

Academic Calendar

Fall 2017	Spring 2018	Summer 2018
Aug 21 – Dec 8	Jan 15 – May 4	May 28 – July 13

Institutional Assessment Schedule

Area of Assessment	Assessment Process	Assessment Schedule
Core Institutional Instruments (Main Campus, Online, and All Sites Included)	Entering Student Inventory (ESI)	Fall 2017
	Student Experience Inventory (SEI)	Spring 2018
	Graduating Student Inventory (GSI)	May 2018
	Alumni Inventory (AI)	Summer 2018
	Faculty Satisfaction Inventory (FSI)	Spring 2018
Organizational Assessment	Board of Trustees Self-Evaluation	Fall 2017
	President Evaluation	Fall 2017
	Staff Self-Evaluations	Summer 2018
	Staff Supervisor Evaluations	Summer 2018
	All Staff Inventory	May 2018
Academic Assessment (Main Campus, Online, and All Sites Included)	Faculty Self-Evaluations	Spring 2018
	Faculty Dean's Evaluation	Summer 2018
	Course Evaluations	Each Semester
	Syllabus Template	Ongoing
	Syllabus Evaluation	Fall 2017
	Scheduled Degree Program Reviews	Fall 2017
	Undergraduate Program Core Courses	Summer 2018
	Graduate Program Core Courses	Summer 2018
	Post-graduate Program Core Courses	Summer 2018
	Senior Capstone Projects	Summer 2018
	Supervised Ministry/Practicum Evaluations	Summer 2018
Program Learning Outcomes (PLO) Summary	Summer 2018	
Learning Resources	Student Library Survey	Spring 2018
	Faculty Evaluation of Library Holdings	Spring 2018
	Library Annual Report & Strategic Plan	Spring 2018
Institutional Effectiveness (Main Campus, Online, and All Sites Included)	Student Success and Retention Summary	Summer 2018
	Evaluation of Strategic Planning Process	Summer 2018
	Evaluation of Budgeting Process	Summer 2018
	Evaluation of Policies and Procedures	Summer 2018
	Facilities Usage and Equipment Report	Summer 2018
	Enrollment Management Report	Summer 2018
	Financial Affairs Report	Summer 2018
	Administrative Report	Summer 2018
Student Development Report	Summer 2018	

Objective (Administrative Functions)	Measurement Means	Cycle (frequency)	Next Collection Date	Person(s) Responsible
Educational Effectiveness				
1. Make adequate student support available for student success	<ul style="list-style-type: none"> • Student Experience Inventory (SEI). • Graduating Student Inventory (GSI) • Alumni Inventory (AI) Differentiated Factor Analysis on related line items.	Annually	Spring 2018	Academic Deans
2. Establish well organized practicums that provide a valuable learning experience	<ul style="list-style-type: none"> • Student Experience Inventory (SEI) -related line items. Differentiated factor analysis <ul style="list-style-type: none"> • Course Evaluations • Practicum Ministry Coordinator Survey 	Annually End of Course Annually	Spring 2018 Each semester Spring 2018	Academic Dean
3. Cultivate strong Student/Faculty Interaction	<ul style="list-style-type: none"> • Student Experience Inventory (SEI). Differentiated Factor Analysis. • Course Evaluations • Faculty Satisfaction Inventory (FSI) 	Annually End of Course Annually	Spring 2018 Each semester Spring 2018	Academic Deans
4. Provide effective Online Education	<ul style="list-style-type: none"> • Student Experience Inventory (SEI)#11 and online student survey. Differentiated Factor Analysis. • Graduating Student Inventory (GSI) • Course Evaluations 	Annually Annually End of course	Spring 2018 June 2018	Dean of Online Education
General Administration				
1. Institute effective and Efficient Registration Process	<ul style="list-style-type: none"> • Student Experience Inventory (SEI) #8. Related Line items. • Graduating Student Inventory (GSI) 	Annually	Spring 2018	Director of Student Success, Faculty Advisors
2. Maintain responsive Financial Aid Services	<ul style="list-style-type: none"> • Student Experience Inventory (SEI). Related Line items. • Graduating Student Inventory (GSI) 	Annually	Spring 2018	Financial Aid
3. Maintain efficient Student account services	<ul style="list-style-type: none"> • Student Experience Inventory (SEI). Related Line items. 	Annually	Spring 2018	Finance
4. Establish effective Veterans services	<ul style="list-style-type: none"> • Student Experience Inventory (SEI). Related Line items. 	Annually	Spring 2018	Financial Aid

5. Develop timely and Convenient Course Scheduling	<ul style="list-style-type: none"> • Student Experience Inventory (SEI). Related Line items. • Course Schedule Review and degree audits. 	Annually Each Semester	Spring 2018 Ongoing	Academic Deans
Academic Advisement				
1. Establish effective Degree Progress/Tracking	<ul style="list-style-type: none"> • Student Experience Inventory (SEI). Related Line items. 	Annually	Spring 2018	Student Success; Academic Advising
2. Provide consistently Helpful/Timely assistance	<ul style="list-style-type: none"> • Student Experience Inventory (SEI). Related Line items. 	Annually	Spring 2018	Student Success; Academic Advising
3. Provide personal attention and support	<ul style="list-style-type: none"> • Student Experience Inventory (SEI). Related Line items. 	Annually	Spring 2018	Student Success; Academic Advising
Academic Support				
1. Maintain Library and Learning Resources	<ul style="list-style-type: none"> • Student Experience Inventory (SEI). Related Line items. • Library data collection 	Annually	Spring 2018	Library Director
2. Maintain Library assistance and support	<ul style="list-style-type: none"> • Student Experience Inventory (SEI). Related Line items. 	Annually	Spring 2018	Library Director
3. Provide research and Writing support	<ul style="list-style-type: none"> • Student Experience Inventory (SEI). Related Line items. 	Annually	Spring 2018	Library Director
4. Maintain computer labs and IT services	<ul style="list-style-type: none"> • Student Experience Inventory (SEI). Related Line items. 	Annually	Spring 2018	Library Director
Student Services				
1. Provide personal counseling and Career Counseling services	<ul style="list-style-type: none"> • Student Experience Inventory (SEI). Related Line items. Differentiated Factor analysis for composite score. 	Annually	Spring 2018	Student Development
2. Maintain health and wellness services	<ul style="list-style-type: none"> • Student Experience Inventory (SEI). Related Line items. Differentiated Factor analysis for composite score. 	Annually	Spring 2018	Student Development
3. Provide opportunity for communication of student concerns	<ul style="list-style-type: none"> • Student Experience Inventory (SEI). Related Line items. Differentiated Factor analysis for composite score. 	Annually	Spring 2018	Student Development
4. Cultivate spiritual and Ministry Development	<ul style="list-style-type: none"> • Student Experience Inventory (SEI). Related Line items. Differentiated Factor 	Annually	Spring 2018	Student Development

	analysis for composite score.			
5. Institute student events and activities	<ul style="list-style-type: none"> Student Experience Inventory (SEI). Related Line items. Differentiated Factor analysis for composite score. 	Annually	Spring 2018	Student Development

V. Assessment of Student Learning Outcomes

The King's University currently employs an academic assessment program that maintains a systematic, documented, and sustained evaluation process of student learning outcomes. The academic assessment process involves both formative and summative evaluations utilizing direct and indirect measures of student learning outcomes, and is designed to increase the information flow and facilitate data-based decision making for implementation and improvement of curriculum.

Process Schedule

Assessment Process	Type of Assessment	Deliverables	Assessment Schedule
Curriculum Review and Mapping	Syllabus Review	Summary Reports and Curriculum Matrix	Fall 2017
Embedded Assignments and Assessment Rubrics for Core Course Assignments	Syllabus Review	Create Assignment Rubrics	Fall 2017
Faculty Orientation for Assessment of SLOs	Faculty Support	Faculty Orientation	Spring 2018
Faculty Assessment of Selected Core Course SLOs	Rubric-Based Direct assessments	Scored Rubrics	Summer 2018
Capstone Courses	Rubric-Based Direct assessments	Scored Rubrics	Summer 2018
Annual Degree Program Review	Selected Program Review	Program Review	Fall 2017
Annual Summary of Student Learning Outcomes	Integration and analysis of all indirect and direct measures of SLO	Summary Report	Fall 2017
Annual Statement of Educational Effectiveness	Public Statement summary of SLO	Summary Report	Fall 2017
Implementation of Assessment Findings	Summary of curriculum review and revisions	Summary Matrix	Summer 2017
Annual Review of the Assessment Plan and BOT Approval	Plan Review and Revisions	Updated Assessment Plan	Spring 2017

Program Review Schedule

Academic Year	Degree Programs
2017-2018	Bachelor of Cross Cultural Ministry, Bachelor of General Christian Studies, Associate and Bachelor of Christian Ministries
2018-2019	Master of Marriage & Family Therapy, Bachelor of Biblical Counseling, Bachelor of Biblical and Theological Studies
2019-2020	Doctor of Ministry, Master of Divinity, Messianic Jewish Studies, Core Curriculum
2020-2021	Bachelor of Worship Leadership, Master of Spiritual Leadership, Degree Completion Program

Assessment of Student Learning Outcomes Schedule

Assessment of Program Learning Outcomes	Assessment Process	Type of Assessment	Assessment Schedule
Core Institutional Instruments	Student Experience Inventory (SEI)	Indirect/Formative	Spring 2018
	Graduating Student Inventory (GSI)	Indirect/Summative	Spring 2018
Core Curriculum	Old Testament Studies	Formative/Direct	Summer 2018
	New Testament Studies	Formative/Direct	Summer 2018
	Spirit Formed Life	Formative/Direct	Summer 2018
	Spirit Formed Ministry	Summative/Direct	Summer 2018
	Pentecostal & Charismatic Movement	Summative/Direct	Summer 2018
	Life of Jesus	Formative/Direct	Summer 2018
	Selected General Education Courses	Formative/Direct	Summer 2018
Undergraduate Courses	Selected Program Review Courses	Formative/Direct	Summer 2018
	Sophomore, Junior, Senior Practicums	Summative/Direct	Summer 2018
	Senior Capstone Course	Summative/Direct	Summer 2018
Graduate Courses	Current Issues in Biblical Interpretation	Formative/Direct	Summer 2018
	Old Testament Studies	Formative/Direct	Summer 2018
	New Testament Studies	Summative/Direct	Summer 2018
	Christian Theology I, II	Formative/Direct	Summer 2018
	Church History	Formative/Direct	Summer 2018
	Life of Jesus in Historical Context	Formative/Direct	Summer 2018
	Ministry Practicum	Summative/Direct	Summer 2018
	Field Project (Capstone)	Summative/Direct	Summer 2018

Course Learning Outcomes Mapped to Institutional and Program Outcomes

Each course syllabus includes the following table mapping the institutional and program objectives with specific course assignments. Selected course assignments are utilized to assess student learning outcomes at the degree program level.

<i>The student who successfully completes this course will be able to:</i>	Program Learning Outcomes*	Institutional Learning Objectives*	Course Requirement (Assignment)
1.			
2.			
3.			

Institutional Learning Outcomes Assessment

The annual Student Learning Outcomes Summary includes the following table presenting a composite assessment of institutional learning outcomes based on both direct and indirect measures of student learning outcomes.

Institutional Learning Outcomes	GSI	SEI	CE	PLO	Aggregate Score
1.					
2.					
3.					
4.					
5.					
Composite Score					

GSI: Graduating Student Inventory Data: (Rated on a 5-Point Scale) The performance standard for this learning outcome assessment is a total aggregate score of 4.0/80% (minimum score for “successful”) and 4.5/90% (minimum score for “excellent”).

SEI: Student Experience Inventory Data: (Rated on a 6-Point Scale) The performance standard for this learning outcome assessment is a total aggregate score of 4.6/80% (minimum score for “successful”) and 5.4/90% (minimum score for “excellent”).

CE: Course Evaluations: (Rated on a 5-Point Scale) The performance standard for this learning outcome assessment is a total aggregate score of 4.0/80% (minimum score for “successful”) and 4.5/90% (minimum score for “excellent”).

PLO: Program Learning Outcomes scores based on selected course for direct measures of learning outcomes; (Rated on a 5-Point Scale) The performance standard for this learning outcome assessment is a total aggregate score of 4.0/80% (minimum score for “successful”) and 4.5/90% (minimum score for “excellent”).

Program Learning Outcomes

The annual Student Learning Outcomes Summary includes the following table presenting a composite assessment of program learning outcomes based on selected core course assignments. Core course assignments are evaluated by faculty utilizing assessment rubrics designed to evaluate educational effectiveness related to Program learning outcomes.

Degree Program Learning Objectives*	Selected Core Courses*	Assessment Scores**
1.		
2.		
3.		
4.		
5.		
Composite Score		

* Selected core courses share common objectives that develop and assess learning competencies related to the specific degree program.

**Rated on a 5-Point Scale : The performance standard for this learning outcome assessment is a total aggregate score of 4.0/80% (minimum score for “successful”) and 4.5/90% (minimum score for “excellent”).

Educational Mission Assessment

The annual Student Learning Outcomes Summary includes the following table presenting a composite assessment of educational effectiveness and outcomes related to the institutional purpose and mission statement.

Mission Statement Components	Indirect Measures*	Direct Measures**	Aggregate Score
1.			
2.			
3.			
4.			
5.			
Composite Score			

* Scores taken from the annual SEI and GSI data

** Selected core course assignments assess learning competencies related to the mission statement

All scores converted to a 5-point scale in order to normalize the measures

The performance standard for this learning outcome assessment is a total aggregate score of 4.0/80% (minimum score for “successful”) and 4.5/90% (minimum score for “excellent”).

Annual Assessment Program (Includes Southlake, TX; Van Nuys, and Inglewood)

1. **Curriculum Review and Mapping:** Review of the core curriculum learning objectives, student learning outcomes, and course assignments linked to institutional and program outcomes.
2. **Assessment Rubrics for Core Course Assignments:** Development of assessment rubrics for each core course assignment designated as a direct measure of student learning outcomes.
3. **Annual Assessment of Student Learning Outcomes:** Faculty assessment of formative and summative learning outcomes utilizing representative samples of student work (core course and capstone assignments). Faculty groups will be assigned by discipline and across disciplines, and will receive orientation, instructions and support.
4. **Annual Degree Program Review:** Annual review of one scheduled degree program that includes institutional and Instructional effectiveness, benchmarking data, SWOT analysis, review of Program learning outcomes, Student learning outcomes, and strategic recommendations.
5. **Annual Summary of Student Learning Outcomes:** Annual summary report of indirect, direct, formative, and summative learning outcomes with annual public statement of educational effectiveness.
6. **Implementation of Assessment Findings Summary:** Annual summary of assessment findings, documentation of faculty and department review of findings, decisions and timelines for the implementation of changes based on the assessment findings. Assist in the development of an online assessment hub for the dissemination and utilization of assessment data.

Assessment of Student Learning: Program-Specific Outcomes (Sample: Core Curriculum Program Review)

Program Student Learning Outcomes for Core Curriculum (Gen Ed & Biblical Core)	Measurement Means (Indirect and Direct Measures)	Cycle (frequency)	Next Collection Date	Person(s) Responsible
<p>1. Demonstrate a foundational knowledge of Scripture and the doctrines of the Church and Pentecostal renewal Christian traditions</p> <p>2. Integrate biblical and theological knowledge with the philosophical and practical application of ministry</p> <p>3. Communicate with clarity and conviction in written and oral formats</p> <p>4. Demonstrate a knowledge of worldviews, cultural issues, the sciences, and math</p> <p>5. Generate biblical, ethical, and philosophical responses to cultural and spiritual questions</p> <p>6. Analyze principles of leadership and interpersonal interactions that reflect a Christ-centered life of character and integrity</p>	<ul style="list-style-type: none"> • Graduating Student Inventory (indirect). Selected, related line items. • Student Experience Inventory (Indirect). Selected, related line items. • Course Evaluations (indirect). Selected from mapped Undergrad core courses and GE courses (See the following Reporting Section) • Selected courses for direct assessment (direct). Selected from mapped Undergrad core courses and GE courses (See the following Reporting Section) 	<p>Annually</p> <p>Annually</p> <p>End of Course</p> <p>Annually</p>	<p>Spring 2018</p> <p>Spring 2018</p> <p>Each Semester</p> <p>Summer 2018</p>	<p>Director of Assessment & Program Review Chair</p> <p>Director of Assessment & Program Review Chair</p> <p>Program Review Chair</p> <p>Director of Assessment and Selected Full Time Faculty</p>

VI. Degree Program Review Template

The following outline provides a framework for conducting a degree program review and that includes a comparative analysis, analysis of various key performance and institutional effectiveness indicators, and student learning outcomes. The program review also includes recommendations for program revisions and changes to increase educational effectiveness.

A. Institutional Effectiveness Data

B. Comparability of Degree Program

C. Instructional Effectiveness Data

- Instructional Staff Listing (Full time and Adjunct Faculty) Review
- Course Evaluations Review (Degree Core Courses)

D. Institutional Assessment Data

- Student Experience Inventory (SEI)
- Graduating Student Inventory (GSI)
- Alumni Inventory (AI)

E. Review the Degree Program Outcomes

- Suggested Degree Program Outcomes Revisions
- Review Program Scope and Sequence (Course List)
- Review the Curriculum Matrix (mapping program outcomes to courses)
- Review the General Education Core (if applicable)

F. Assessment of Program Learning Outcomes

- General Education Learning Outcomes (If Applicable)
- Program Learning Outcomes (Direct Measures of Core Courses)
- Capstone Course (Direct Measures of Program Learning Outcomes)

G. Library Support of the Curriculum - Evaluation of Holdings

H. Conduct a SWOT analysis of the degree program.

I. Summary, Recommendations and Action Steps

- Program Review Summary
- Strategic Planning Recommendations for improvement based on review

J. Report Findings

- Submit program review summary report and supporting documentation to the appropriate academic forums.

VII. Assessment of Publications and Policies Report Template

The following section outlines the annual review and revision of the institutions Publications and Policies. This annual review provides a structure for identifying, suggesting, and implementing revisions based on an organized evaluation process.

A. Initial Review Orientation

1. The Director of Institutional Effectiveness organizes and administrates an annual Review Committee comprised of selected executive leadership and staff.
2. Determine the review committee schedule and timeline for review, and administrate the assigned publications and policies documents to the review committee.

B. Review of the Publications and Policies

1. Review assigned standards on Publications and Policies for needed updates, revisions, and edits, as well as review for needed new policies.
2. Document and Communicate all evaluation findings as they relate to compliance and completeness through the determined means set forth by the Director of Institutional Effectiveness.

C. Summary Review and Suggested Revisions

1. Present summary of review evaluations with supporting documentation.
2. Document recommendations for revisions that include rationale.
3. Submit revisions for final approvals.
4. Implement all approved Publications and Policies revisions.

VIII. Assessment of Student Success and Retention Report Template

The following section outlines the annual evaluation process for assessing student success and retention. This annual evaluation provides a structure for determining necessary data both for annual reporting and for implementing improvements for increased effectiveness based on data-driven decision-making.

A. Initial Review Orientation

1. The Director of Institutional Effectiveness organizes and administrates an annual Student Success and Retention Committee comprised of selected Student Services leaders and administrators.
2. Determine the committee schedule and timeline for review, and administrate the collection of data for committee review.

B. Compilation of Institutional Effectiveness Data by Degree Program. The following data shall be collected for each degree program.

1. Enrollment numbers for the past 3-5 years
2. Retention Rates (unique student, Fall-to-Fall enrollment)
3. Completion/Graduation Rates (100% of degree length, 150% of degree length, and over 150%)
4. Placement Rates
5. Licensure/Exam Passage Rates
6. Current Graduate Alumni data including Work Status
7. Review Core Assessment findings (ESI, SEI, GSI, and AI)

C. Summary Review and Recommendations

1. Present summary of review findings with supporting documentation.
2. Document recommendations for improvement based on data including the rationale for the changes.
2. Document timeline for implementation.
3. Submit Summary Review to the executive leadership.

IX. Annual Assessment Plan Review Template

The following section outlines the sustainability process for the annual review and revision of the Assessment Plan as well as the continual Implementation and Effectiveness of the Assessment Processes. The Sustainability Plan provides a structure for positively navigating changes in institutional personnel, resources, and priorities.

A. Annual Review of the Assessment Plan

1. Assessment Instruments

- Which instruments or processes are used to measure specific outcomes, institutional goals, or key performance indicators.
- Are any additional instruments or processes needed to improve data collection, analysis, or implementation?
- Are there any areas of unnecessary or un-aligned data collection?
- Are there any adjustments that need to be made to the assessment schedule?

2. Application, Analysis and Reporting

- Was the assessment data adequate for addressing the requirements of external accreditors, auditors and agencies?
- Did summary reporting include recommendations based on the analysis of collected data that reflect accepted best practices?
- Were the assessment findings presented in an understandable and clear way to primary stakeholders?
- Were the findings reviewed by the department heads with regard to performance evaluation based on current strategic planning objectives, metrics, and timelines?

B. Annual Review and Implementation of Assessment

- Were assessment findings and recommendations reviewed by key administrators and faculty?
- Were recommendations for modifications, adjustments, revisions, and other changes in programs and curriculum formulated based on assessment findings?
- Were identified changes summarized, implemented, and documented?
- Were assessment findings and implemented changes linked to Strategic Planning and Budgeting?
- Was on-going support provided for the participants and consumers of the institutional assessment process?

C. Sustainability of Institutional Assessment

- What institutional structure and leadership is in place to insure the continuity, management, implementation, and on-going effectiveness of the Assessment Plan and process?
- Are faculty positively and fruitfully engaged in the assessment process?

X. Annual Strategic Planning Review Process Report Template

The following outline indicates the process for the annual review and revision of the Strategic Plan. This annual review ensures an on-going, data-driven process that comprehensively evaluates institutional effectiveness and integrates institutional assessment and benchmarking data for effective decision-making.

A. Initial Strategic Planning Orientation

1. Review the Strategic Planning Process
2. Determine the Annual Strategic Planning Schedule

B. Review the Current Strategic Plan

3. Review strategic objectives
4. Review strategic plan metrics and time lines
5. Review assessment and benchmarking data (national and trans-regional Institutional assessment data, IPEDS, annual reports, etc.)
6. Evaluate progress made on objectives (GAP Analysis)

C. Conduct SWOT Analysis

7. Review the previous strategic plan SWOT analysis
8. Conduct current Departmental and Institutional SWOT analyses incorporating institutional assessment and benchmarking data (SWOT Analysis Template; Institutional assessment data, IPEDS, annual reports, etc.)

D. Strategic Plan Update Report

9. Present summary of findings (Goals reached, GAP analysis, SWOT analysis, etc) with supporting data.
10. Formulate recommendations for the strategic plan revisions that include rationale, supporting data, stated goals, estimated costs, metrics and time-lines
11. Submit budget for funding updated strategic planning objectives
12. Submit Strategic Plan Update Report including all supporting documentation, assessment findings and budget/costing considerations

SWOT Analysis Template

Internal Environment: Strengths and Weaknesses

The following areas are identified as key strengths or weaknesses the institution and/or department possess. Each area is identified according to the categories of Structure, Culture, and Resources.

- ❖ **Structure** – how the institution and/or department is structured; its mission and goals/objectives; how it compares to other similar organizations.
- ❖ **Culture** - the institution and/or department's shared beliefs, expectations, values, work atmosphere, flexibility, diversity, etc.
- ❖ **Resources** - how the institution and/or department utilizes its resources; finances, marketing/publicity, operations, human resources, information systems, etc.

#	Internal Strengths (Organizational)	Institutional Assessment Data Source*	Category	Weight (Percentage)*

#	Internal Weaknesses (Organizational)	Institutional Assessment Data Source*	Category	Weight (Percentage)*

* **Institutional Assessment Data Source** includes benchmarking data, IPEDS, ATS Annual Report, etc., as well as the annual cycle of assessment instruments. This would also include other reliable data sources that would serve to substantiate findings.

Weight (percentage): Assign a percentage amount to each item listed in the SWOT analysis, the total of which will create a total column amount of 100%

External Environment: Opportunities and Threats

The following areas are identified as current and/or future key opportunities or threats for the institution and/or department within the following categories:

- ❖ **Society/Culture in general**
- ❖ **Competing Institutions**
- ❖ **Outside Auditors and Agencies**

#	External Opportunities	Institutional Assessment Data Source*	Category	Weight (Percentage)*

#	External Threats	Institutional Assessment Data Source*	Category	Weight (Percentage)*

* **Institutional Assessment Data Source** includes benchmarking data, IPEDS, ATS Annual Report, etc. as well as the annual cycle of assessment instruments. This would also include other reliable data sources that would serve to substantiate findings.

Weight (percentage): Assign a percentage amount to each item listed in the SWOT analysis, the total of which will create a total column amount of 100%

XI. Institutional Assessment and Effectiveness Checklists

The following checklists provide assessment benchmarks and best practices for conducting an on-going evaluation, review and revision process that ensures substantial compliance with accreditation standards, as well as promoting institutional effectiveness.

Assessment Checklist

Description	Department	Responsible Personnel	Documentation / Location
1. The institution employs a comprehensive system of institutional assessment.			
2. There is a continuous process in place for review and update of assessment processes and procedures.			
3. The institution provides evidence of assessing student learning outcomes.			
4. There is a set of performance and quality standards for the institution.			
5. Accreditation standards are reviewed annually for substantial compliance.			
6. Training on assessment is provided on a continual basis to all departments.			
7. Training in the assessment of learning outcomes is provided on a continual basis to all faculty.			
8. The institutional mission, values and objectives appear in all official publications.			
9. There is a regular and systematic assessment of academic curriculum.			
10. There is a regular and systematic assessment of faculty.			
11. There is a regular and systematic assessment of staff.			
12. There is a regular and systematic assessment of student satisfaction and other characteristics.			

Institutional Effectiveness Checklist

Description	Department	Responsible Personnel	Documentation / Location
1. A campus-wide institutional assessment plan that maintains a systematic, documented, and sustained assessment and evaluation process is published, implemented, and documented.			
2. The assessment results of all core institutional surveys have been reported and made available to the executive administration and those designated.			
3. Analysis and recommendations for improvement are included in each summary report.			
4. The institution shows a commitment to diversity.			

5. An assessment of the "value added" or longitudinal change in the core competencies is reviewed on a yearly basis.			
6. Retention and Persistence rate data is collected and analyzed annually			
7. Graduation/Completion rate data is collected and analyzed annually			
8. Placement rate data is collected and analyzed annually			
9. Licensure rate data is collected and analyzed annually			
10. The effectiveness of the budget process is reviewed annually.			
11. There is an appropriate internal budgetary control structure in place.			
12. A program is in place insuring that faculty and staff have the necessary technology skills.			
13. Appropriate security access to data that adheres to FERPA regulations is in place.			
14. All faculty, staff, and students are given a careful review of the FERPA regulations each year.			
15. There is evidence of collaborative decision-making across departments.			
16. Assessment of the strategic planning process is conducted on a yearly basis.			
17. The support staff is sufficient in number and competence to adequately support the administrative and academic functions of the institution.			
18. The computer technology is adequate to support the staff and its administrative service functions.			
19. Up-to-date policy and procedures manuals are available for all areas.			

Academic Checklist

Description	Department	Responsible Personnel	Documentation / Location
1. All faculty members are academically qualified in the discipline of the teaching assignments.			
2. The policy regarding the ratio of full-time faculty and part-time faculty has been established and is followed.			
3. The Faculty Handbook is reviewed and updated as needed annually.			
4. Faculty rights and responsibilities are clearly stated in the Faculty Handbook.			
5. Academic policies and procedures are current and clearly stated.			
6. A curriculum review process is published, scheduled and implemented.			
7. There is a written process for faculty development and academic freedom.			
8. The Faculty promotion criteria are clearly stated in the Faculty Handbook.			

9. An examination of course proliferation / duplication has been made.			
10. There is a regular and systematic grade reporting cycle.			
11. There is a functioning faculty organization.			
12. The syllabi for all courses follow the format designated by the institution clearly indicating measurable learning outcomes and assignments appropriate to the academic level of the course.			
13. There is a published calculation of course hour equivalencies.			
14. The faculty performance reviews are collected and reviewed on a regular basis in the dean's office.			
15. There is at least a biennial review of the faculty performance criteria.			
16. The faculty performance criteria encourages and supports the dedication of time and energy to teaching and scholarship that reflects the mission, values and goals of the institution.			
17. The learning outcomes for graduates of each program have been reviewed and align with the stated objectives.			
18. The learning outcomes have been approved by the faculty and Board of Trustees.			
19. The learning outcomes have been stated in all appropriate publications and websites.			
20. The statements of general skills include rationale for each requirement and a statement of how the fulfillment of that requirement is accomplished and assessed.			
21. The faculty / student Ratio has been calculated.			
22. The faculty load has been calculated and indicates a reasonable academic load.			
23. The library has a printed manual.			
24. The library is adequate to support the curriculum, faculty, and number of students.			
25. The library staff is qualified.			
24. Academic support is available for all students.			

Enrollment Management Checklist

Description	Department	Responsible Personnel	Documentation / Location
1. The institution shows a commitment to diversity in its recruitment processes.			
2. Recruitment materials have a clear and accurate description of the programs.			

3. A process is in place to regularly address admission questions.			
4. Admission policy changes for the year have gone through due process.			
5. Admission requirements are consistent with the purposes of the institution.			
6. The admission policy has been reviewed and necessary changes have been made.			
7. The institution has a strategic marketing plan.			
8. Admission requirements for all curricular programs are readily available.			
9. Availability of remedial support is made clear in the admissions process.			
10. The ability to benefit criteria is established and in use.			
11. Credit granted for prior learning is evaluated within standard guidelines such as the Council on Adult Experiential Learning (CAEL) using a documented portfolio.			
12. Fund raising activities are consistent with institutional purpose.			
13. Marketing materials accurately reflect the institution's program, facilities, and resources.			
14. There is regular communication with alumni.			

Student Development Checklist

Description	Department	Responsible Personnel	Documentation / Location
1. There is a program designed to develop student leadership on campus.			
2. There is a program designed to encourage student wellness and safety.			
3. Activities and programs offered through student development allow for diversity.			
4. There is an efficient system of communication around the campus community.			
5. Extracurricular activities are of sufficient number and diversity for student development.			
6. Students are encouraged to develop their leadership potential through participation in student government.			
7. A student handbook is available.			
8. The student handbook contains a purpose statement and objectives of the student development area.			
9. Policies and procedures of the student development area are connected with the mission and purpose of the institution.			

10. The code of conduct is clearly stated in the student handbook.			
11. There is a periodical review of the statement of values & standards.			
12. The students sign the code of conduct agreement.			
13. Emergency procedures are clearly outlined and displayed.			
14. Financial assistance service is available to students.			
15. There is a clearly worded agreement that is signed by all parties that clearly discloses financial obligations.			
16. There is an orientation program for incoming students.			
17. There is a program that provides opportunities for spiritual development and ministry.			
18. There is competent counseling available in the areas of academic, career, personal, and spiritual life for all students.			
19. There is an organized and functioning student government.			
20. There are food and bookstore services provided for all students.			
21. Computer labs or other arrangements are available for all students.			
22. There is a published appeal process for student complaints.			

Administrative Checklist

Description	Department	Responsible Personnel	Documentation / Location
1. The Office of Human Resources regularly identifies standards of performance for all faculty and staff.			
2. Formal, annual, written evaluations are conducted for all faculty and staff.			
3. A review of management practice is included in the annual financial audit			
4. Professional development objectives for all faculty and staff are specified in the evaluations.			
5. Regular training in budget process is given to all departments.			
6. Monthly budget reports are distributed to all departments.			
7. Annual budget meetings are conducted with all department heads.			
8. The Office of Human Resources initiates and maintains positive working relationships through training and workshops.			
9. The Office of Human Resources responds to personnel needs in a timely manner.			

10. An evaluation of work study, work assistance, work scholarship employees is completed on a yearly basis.			
11. An annual budget survey is administered to all administrators and department heads.			
12. An annual staff survey is administered to staff and faculty.			
13. The Board of Trustees is evaluated by the Cabinet each year.			
14. The Board of Trustees performs an annual self-assessment.			
15. The President is evaluated by the administration each year.			
16. The President performs an annual self-assessment.			
17. The catalog is readily available.			
18. The catalog includes an appropriate statement about accreditation.			
19. There is a written policy and procedure for regulation evaluation, review, and approval of all publications.			
20. Academic records are regularly maintained and retained.			
21. Academic records are protected in a fire-proof, secure area.			
22. Duplicate academic records are held at an off-site location.			
23. There is a written policy for hiring faculty.			
24. The website is regularly reviewed for consistency of content.			
25. A grievance process is published and followed.			
26. Retirement and insurance plans are described and published.			

Financial Affairs Checklist

Description	Department	Responsible Personnel	Documentation / Location
1. The institution follows accounting practices, which conform to accepted standards.			
2. A financial audit is conducted and reviewed annually			
3. The institution prepares timely financial statements including the Balance Sheet and Statement of Revenue and Expenses and submits them to the President, Board, and other designated personnel.			
4. The institution prepares financial statements on a budget versus actual / or comparative basis to achieve a better understanding of the finances.			

5. The institution develops an annual comprehensive operating budget which includes costs for all programs, management and fundraising, and all sources of funding.			
6. The institution prepares cash flow projections and reconciles all cash accounts monthly.			
7. Payroll is prepared following appropriate State and Federal regulations and organizational policy.			
8. The institution has a written fiscal policy and procedures manual.			
9. The institution has documented a set of internal controls, including the handling of cash and deposits, approval over spending, and disbursements.			
10. All expenses of the organization are approved by a designated person before payment is made.			
11. According to the current program reviews, it is financially expedient to enhance or drop any programs.			
12. The institution utilizes student workers in an efficient manner.			
13. The budget process includes grass roots personnel.			
14. There is a written provision for faculty remuneration including clear standards of faculty load.			
15. Formulae for determining faculty load are jointly established through academic and financial areas.			
16. The chief financial officer reports to the President.			
17. Finances adequately support the institutional purpose and programs.			
18. There are consistent and continuous records for debt retirements, capital acquisition, and cash flow.			
19. The credit line is at least 10% of the operational budget.			
20. There is an insurance plan that is adequate for the institution's size and purpose.			
21. Investment policies are in place to protect against conflict of interest and mishandling of funds.			
22. There is a written refund policy in place.			
23. A certified external audit is completed each fiscal year and available upon request.			
24. There is a legally published and approved default policy.			
25. Employees, Board members, and volunteers who handle cash and investments are bonded to help assure the safeguarding of assets.			

Facilities & Safety Checklist

Description	Department	Responsible Personnel	Documentation / Location
1. There is a master facilities plan in place for the updating and replacing of obsolete or deteriorating facilities.			
2. There has been an analysis of faculty / student demands for auxiliary services.			
3. There is a purchasing and inventory management process that is functional.			
4. Classroom space is adequate for the student enrollment.			
5. Classroom space is adequate for the programs offered.			
6. There is a comprehensive safety plan in case of fire, flood, or other natural disasters.			
7. There is a secure place for the permanent academic records.			
8. There is an off-site location for a duplicate copy of the academic records.			
9. There is an up-to-date master facilities plan for the institution.			
10. Emergency and crisis procedures are clearly outlined and displayed in the buildings.			
11. The library is adequate, providing space for holdings.			
12. There are budget considerations for acquisition, maintenance, and replacement of equipment that supports academic programs.			
13. All facilities have been approved in writing by the appropriate state and local agencies.			
14. The use of the facilities is controlled by the institution.			
15. The facilities are efficiently used and a space utilization report is created.			